MOBILE-LEARNING FEEDBACK AND STUDENTS’ SELF-EFFICACY IN NEW NORMAL POST COVID-19

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Abstract
Nowadays, we live in a digital age and New Normal of COVID-19. There is a massive migration of face-to-face teaching learning method to online or mobil- teaching and learning. It is required to do a physical distancing among school members to stop the spreading of the COVID-19. Mobile-learning is a must to keep education process continue while we remain to stay at home. The successful of mobile teaching and learning process depends on several aspects, one of them is students’ self-efficacy. Students’ self-efficacy determines how hard students try to accomplish the task given and to the extent students commit taking part in the mobile learning process during this pandemic COVID-19. It also determines to what extent students want to challenge themselves. To sum up, self-efficacy plays a crucial role in students’ achievement using mobile-learning method during this pandemic era. There is a significant relationship between feedback and self-efficacy. Therefore, educationalist is suggested to provide mobile-learning feedback to enhance students’ self-efficacy to keep the students commit to taking part in the teaching-learning process. An elaborated feedback affected students’ self-efficacy more although it is only a video feedback.

Keywords: Mobile-learning feedback, Self-Efficacy, New Normal Post COVID


INTRODUCTION
The pandemic of COVID-19 was firstly found in Wuhan, China in December 2019 (Shereen et al.,2020 as cited in Cahapay,M.B, 2020). Furthermore, World Health Organization announced
the global pandemic COVID-19 spreading in May 11, 2020 (Cahapay,M.B (2020), hence the psychical distancing is required to stop the spreading and Indonesia is no exception. Many schools require their students to remain at home, however, education or teaching learning process had to continue. This fact leads to the increase of the use of Mobile-learning tools in teaching and learning. Mobile learning which is commonly known as M-learning have been a popular trend among students. Rikala 2013 says that mobile learning is “learning in which learners are using mobile devices such as laptop, mobile phone, digital players, etc. to enhance learning by gaining knowledge, skills and experiences”. Since Mobile means portable and movable, there are a lot of mobile learning devices.

There are many factors of successful learning process besides the learning applications. One of the factors is self-efficacy of student. Many experts defined what self-efficacy definition is, Bandura (1977) has written several articles on self-efficacy defines it as "People's judgments of their capabilities to organize and execute courses of action required to attain designated types of performances". Moreover, Ormrod (2011) said that self-efficacy plays an important role in how hard one’s try to accomplish the task and to challenge it. Boggiano & Pittman et all., (2014 as cited in Ormrod 2011) says self-efficacy as “students’ confidence about their ability to handle day-to-day tasks...”. This may lead to students’ achievement; therefore, the researcher pays attention on mobile-learning process students’ self-efficacy. Moreover, Bandura (1997) argued that the development of belief in one’s personal efficacy will change in response to experience, cognition, vicarious experience and social persuasion (as cited in Silmon 2011). Additionally, Rahil at all., (2006) said that self-efficacy was enhanced when students perceived they performed well.

Therefore, the writers would like to investigate the relationship between M-learning feedback and students’ self-efficacy in learning. Although there are alot of researches on self-efficacy (e.g., Kamil & Dairabi, 2012 ; Dimajani & Fatemeh 2014) has conducted, unfortunately, such studies did not investigate the relationship between feedback and students’ academic self-efficacy especially Mobile-learning feedback.

According to Schunk 2008, performance feedback is feedback on the accuracy work which is included corrective information as well. The term of Mobile-learning-performance feedback, this study tries to seek the feedback influences that students got after doing a task on mobile phone or online evaluation. The M-learning feedbacks received may influence students’ self-efficacy and their willingness to do an independent study during online teaching and learning process. In addition, this paper would like to investigate the correlation of feedback that students’ mostly get on mobile-learning and its’ effect on their self-efficacy.

**COMPRISING THE IMPORTANT ISSUES**

1. **Student Self Efficacy and Sources of It**

Self-efficacy refers to one’s belief about his/her capability to learn or to perform certain task (Bandura, 1986, 1997). Likewise, Mahyuddin (2006) argued that self-efficacy is one of measurements control over individual's thoughts, feelings and actions. In short, self-efficacy is the belief that students’ hold about their capability mastering the subject that may influences their efforts and commitment in learning. Furthermore, there are many factors affects one’s self efficacy. Bandura (1997) argued that self-efficacy belief are constructed from four main sources; Enactive Mastery Experiences, Vicarious experiences, verbal persuasion, and physiological and affective states.

Enactive Mastery Experiences refers to what people learn from their experience of success or failure (Kamil, 2012). This personal experience influences one’s self efficacy most, therefore, Bandura (1994. P. 2) states “success helps build a strong sense of efficacy, while failure undermine it, particularly if failures occur before a sense of efficacy is firmly establish”.

Experiences in facing difficult tasks, problems and situations lead to a strong sense of self-efficacy (Bandura, 1977). In term of learning, enactive mastery experiences related to students’ perceived feedbacks.

Secondly, vicarious experiences mean people judgement about their capabilities by comparison with others. Individual may appraise their capability by observing others successes or failures experiences who are at the same level of knowledge or skills in executing given task (Kamil, 2012). In other world, Vicarious experiences is mediated through modeled attainment.

Third, verbal persuasion which means “verbally persuaded that one’s have the requisite knowledge or skill required to do a task given” (Kamil, 2012. P. 30). This may lead to greater effort and maintain it if they pursue faces a difficult task, problems or situation. Finally, physiological and affective states which is related to tasks that need physical accomplishments (Bandura, 1997). To sum up, the lecturers should pay more attention on the four factors in increasing students’ self-efficacy hence they commit in the online teaching-learning process during New Normal of COVID-19.

Additionally, the presentation of the review of previous researches is provided in a tabular form. The authors, years of publication, the focus of studies, settings, Sampling procedure, instruments and finding, validity and reliability are presented in the table below;

<table>
<thead>
<tr>
<th>Author/Year published</th>
<th>Focus of the study</th>
<th>Research Design</th>
<th>Subject (n)/setting</th>
<th>Sampling Procedure</th>
<th>Instrument, Validity &amp; reliability</th>
<th>Result of the study</th>
</tr>
</thead>
<tbody>
<tr>
<td>Becker and Gable (2009)</td>
<td>Self-Efficacy and GPA, Attendance, and College Student</td>
<td>Survey questionnaire</td>
<td>College student=194</td>
<td>Not reported</td>
<td>Validity and reliability established</td>
<td>Age and gender are not related to success at the study, however there is a significant relationship between GPA, Attendance, and retention. Self-efficacy was equally related to GPA.</td>
</tr>
<tr>
<td>Jain at al (2006)</td>
<td>Self-Efficacy as a Function of Attributional Feedback</td>
<td>Survey Questionnaire And experimental</td>
<td>eighth grade students=192</td>
<td>random selection and follow-up recommendation by mathematics teacher</td>
<td>Validity and reliability established</td>
<td>Improvement in self-efficacy judgments was significantly more for attributional feedback conditions as compared to no attributional feedback conditions</td>
</tr>
<tr>
<td>Parilah M at al (2011)</td>
<td>the relationship between the learners’ self-efficacy and their writing performance and competence.</td>
<td>writing assessments and Questionnaire</td>
<td>secondary school students=120</td>
<td>Quota sampling</td>
<td>Adapted from Pajares (1996)</td>
<td>There is a positive correlation between self-efficacy and writing</td>
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<tr>
<td>Bandura (1995), Kim and Park (1997)</td>
<td>performance comparatively to those with low efficacy</td>
<td>Survey questionnaire and Networked portfolio system</td>
<td>College students N=1,146</td>
<td>validity and reliability established</td>
<td>Students who provided elaborated feedback had high self-efficacy than those who did not and applied more high-level learning strategies.</td>
<td></td>
</tr>
<tr>
<td>Wang and Wu (2008)</td>
<td>The role of feedback and self-efficacy on web-based learning</td>
<td>Surveys and questionnaire</td>
<td>Athletic training educational program students (N=3)</td>
<td>Voluntary</td>
<td>adapt the instruments from both Dr. Douglas Mann, PhD (Mann &amp; Eland, 2005)</td>
<td>The use of video feedback could increase self-efficacy when learning to perform a PCS.</td>
</tr>
<tr>
<td>Bobo and Andrews</td>
<td>Using video feedback to measure self-efficacy</td>
<td>Experimental and survey questionnaire</td>
<td>Athletic training educational program students (N=3)</td>
<td>Voluntary</td>
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<tr>
<td>Yang and Wu (2013)</td>
<td>Effects of Feedback Types on the Student’s Self-Efficacy in Web based learning</td>
<td>Survey questionnaire and experimental</td>
<td>Senior high school students (N=13)</td>
<td>Not mentioned</td>
<td>Validity and reliability established</td>
<td>receiving KCR type of feedback can enhance student’s self-efficacy.</td>
</tr>
<tr>
<td>Zajacova et al (2005)</td>
<td>self-efficacy, stress, and academic success in college</td>
<td>Survey questionnaire</td>
<td>College Students N=107</td>
<td>Not mentioned</td>
<td>Validity and reliability established</td>
<td>academic self-efficacy is a more robust and consistent predictor than stress of academic success.</td>
</tr>
<tr>
<td>Wang et al (2013)</td>
<td>Examining measurement properties of an English self-efficacy scale for English language learners in Korea</td>
<td>Survey Questionnaire</td>
<td>Undergraduate students N=167</td>
<td>Convenience sampling</td>
<td>Validity and reliability established</td>
<td>QESE largely satisfy the Raschmodel for unidimensionality and listening comprehension is the most difficult task while reading is the easiest task</td>
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<tr>
<td>Chan and Lam 2010</td>
<td>the effects of four types of teachers’ evaluative feedback on Chinese students’</td>
<td>Experimental</td>
<td>Grade 7 and 8 students N=156</td>
<td>Random sampling</td>
<td>Validity and reliability established</td>
<td>Formative and self-referenced feedback encouraged students to adopt a learning goal that emphasized incremental self-improvement, while</td>
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</table>
M-Learning-Feedback and Self-Efficacy in Islamic View

“Read in the name of Allah” (al-Alaq 96:1)

This show us how Islam pay attention more on knowledge. The wise Umar bin Khatab, Khulafa ‘ Al-Rasyid said “teach your children with contemporary knowledge for they are born in era which is different from yours”. This emphasize that we should prepare our new generation the knowledge to challenge future in order to be better ummah. Islam encourage us to use the recent method and technology in line with the era and situation.

In term of self-efficacy, Noornajihan at al (2012) argued that self-efficacy as personal belief about one’s ability to perform tasks will affect: 1) the actions and conduct of behavior, 2) the option to approach a situation and environment, 3) due to perform certain tasks. Moreover, Larson et al (1992, as cited in Noornajihan at al, 2012) argued that self-efficacy awareness create a link between one’s knowledge and action so he/she perform tasks based on knowledge which is commonly known as “heart” in Islamic view. This is in line with the concept of purification of soul (al-nafs tazkiyah) introduced by al-Ghazali in which three elements (Mind, Liver, and Behaviors) take role. Noornajihan at al (2012) argued “Mind represented by knowledge about Islam, the liver is represented by a person’s faith or belief in God and behaviors, represented by the Muslim’s individual actions in daily life”.

The Role of Feedbacks in Learning Process

Many researches fund that feedback plays an important role in teaching and learning process. Feedback is the main recourses of information helping learners to correct the mistakes, improve academic achievement, and enhance motivation (Wang & Wu, 2008). More over, according to Pintrick & schunk (2002) feedback that emphasizes mastery, self-improvement, and achievement influences student’s self-efficacy positively.

According to Wang and Wu (2008), There are three types of feedback used to assess feedback information: 1) knowledge of result (KR) which means a simple verification toward learner’s responses as true or false in task given, such as “you are right”. 2) knowledge of correct response (KCR) gives the learner the content of correct answer. 3) elaborated feedback (EF) that provides the information to help the learner to reason the correct answer. Since we live in the digital age, most of the activities need the advanced of technology and education is no exception.

CONCLUSION

There is a massive migration of face-to-face teaching learning method to online teaching learning due to pandemic COVID-19. It is required to do a physical distancing among school members to stop the spreading of the COVID-19 and mobile-learning is a must to keep education process continue while we remain to stay at home. The successful of mobile teaching and learning process depends on several aspects, one of them is students’ self-efficacy. Students’ self-efficacy determines how hard students try to accomplish the task and to the extent
students commit take part in the mobile learning process during this pandemic COVID-19. It also determines to what extent students want to challenge themselves. To sum up, self-efficacy play a crucial role in students’ achievement in mobile-learning during this pandemic era. Additionally, Educationalists should enhance students’ self-efficacy by providing the positive feedback during mobile-learning. Elaborated feedback affected students’ self-efficacy more although it is only a video feedback.

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